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Docket No.: END9 2000 0041 US1

## NEW UTILITY PATENT APPLICATION TRANSMITTAL

(Large Entity)

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Total Pages this Submission:3

TO THE ASSISTANT COMMISSIONER FOR PATENTS

Box Patent Application  
Washington, D.C. 20231

Transmitted herewith for filing under 35 U.S.C. 111(a) and 37 C.F.R. 1.53(b) is a new utility patent application for an invention entitled:  
SYSTEM AND METHOD FOR MEASURING AND MANAGING PERFORMANCE IN AN INFORMATION  
TECHNOLOGY ORGANIZATION

and invented by:

SUZANNE M. JORDAN, PATRICK W. McMAHON, DAVID B. McNEILL, NORA M. PANLILIO-YAP

**If a CONTINUATION APPLICATION,** check the appropriate box and supply the requisite information:

☐ Continuation    ☐ Divisional    ☐ Continuation-in-part (CIP) of prior application  
No.:

Enclosed are:

## Application Elements

- 01. ☒ Filing fee as calculated and transmitted as described below
- 02. ☒ Specification having 56 pages and including the following:
  - a. ☒ Descriptive Title of the Invention
  - b. ☐ Cross References to Related Applications (*if applicable*)
  - c. ☐ Statement Regarding Federally-sponsored Research/Development (*if applicable*)
  - d. ☐ Reference to Microfiche Appendix (*if applicable*)
  - e. ☒ Background of the Invention
  - f. ☒ Brief Summary of the Invention
  - g. ☒ Brief Description of the Drawings (*if drawings filed*)
  - h. ☒ Detailed Description
  - i. ☒ Claim(s) as Classified Below
  - j. ☒ Abstract of the Disclosure
- 03. ☒ Drawing(s) when necessary as prescribed by 35 USC 113)
  - a. ☐ Formal
  - b. ☒ Informal

Number of sheets: 8

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04. ☒ Oath or Declaration

05. ☐ Incorporation By Reference (usable if box 4b is checked)

06. ☐ Computer Program in Microfiche (Appendix)

- ### Accompanying Application Parts

- Page 2 of 3

Total Pages this Submission:3

16. ☐ Additional Enclosures (identify below)

**CLAIMS AS FILED**

☐ A check in the amount of \$ \_\_\_\_\_ to cover the filing fee is enclosed.

☒ The Commissioner is hereby authorized to charge and credit IBM Corporation Deposit Account No. 09-0457 as described below. A duplicate copy of this sheet is enclosed.

☒ Charge the amount of \$2,004 as filing fee.

☒ Credit any overpayment.

☒ Charge any additional filing fees as required under 37 C.F.R. 1.16 and 1.17.

☐ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).

Shelley Beckstrand  
Signature

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transmitnew.wpd

## 1

**In re application of:** **S. M. JORDAN, ET AL**

N/A

N/A

HEREWITH

N/A

**For: SYSTEM AND METHOD FOR MEASURING AND MANAGING PERFORMANCE IN AN INFORMATION TECHNOLOGY ORGANIZATION**

## Assistant Commissioner For Patents

# EXPRESS MAIL CERTIFICATE

**“Express Mail” label number: EL172582334US**

Date of Deposit: 3 AUG 2000

**I hereby certify that the following attached paper or fee**

# New Utility Patent Application Transmittal

**Specification: 56 pages (including claims)**

### Declaration and Power of Attorney (not signed)

**Drawings (8 sheets)**

## Express Mail Certificate

## Information Disclosure Statement

PTO Form 1449 (revised)

## Postcard

is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the US PATENT & TRADEMARK OFFICE, COMMISSIONER OF PATENTS, WASHINGTON DC 20231-9998.

**JUDITH A. BECKSTRAND**

(Name of person mailing paper or fee)

Judith A. Beckstrand

(Signature of person mailing paper or fee)

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**NOTE:** The label number need not be placed on each page. It should, however, be placed on the first page of each separate document, such as, a new application, amendment, assignment, and transmittal letter for a fee, along with the certificate of mailing by "Express Mail". Although the label number may be on checks, such a practice is not required. In order not to deface formal drawings, it is suggested that the label number be placed on the back of each formal drawing or the drawings be accompanied by a set of informal drawings on which the label number is placed.